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**ZAHTEV POTROŠAČA ZA REKLAMACIJU ROBE BR. ……………….**

Ime i prezime potrošača:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Adresa potrošača:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

E-mail adresa i kontakt telefon potrošača:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Oznaka i opis robe – proizvoda:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Datum kupovine:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Dokaz o kupovini i njegov broj (račun, slip, i sl.):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Opis nedostatka na robi – proizvodu prema opisu potrošača (opis reklamacije):

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**Traženi način rešavanja zahteva-reklamacije**

(*upisati "x" na odgovarajuće polje*)

1. \_\_\_\_\_ otklanjanje nedostatka robe, odnosno proizvoda (popravka);

2. \_\_\_\_\_ zamena robe, odnosno proizvoda;

3. \_\_\_\_\_ umanjenje cene robe, odnosno proizvoda;

4. \_\_\_\_\_ povraćaj novca.

Datum: \_\_\_\_\_\_\_\_\_\_\_\_.godine

Napomena: *Potrošač popunjava dva primerka zahteva, a jedan popunjeni i potpisani primerak zahteva zadržava kao potvrdu o primljenoj reklamaciji*.

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| Kupac |  | Ovlašćeno lice prodavca |